# Complete automation and control of your 360° Feedback programme, in one place

Built on our proven, secure CRBhub framework, CRB360 delivers a central hub for automating the collection, management and reporting of your organisation's 360° Feedback activities.

Simply set your preferred questions, assign your facilitators, and CRB360 takes care of the rest:

- Recipients' and respondents' subscriptions are GDPR-compliant
- Automated reminders are sent at the appropriate times to achieve maximum feedback
- Graphical reports can be viewed on-screen and downloaded to PDF
- Reports may be assigned to a facilitator or offered out to a group
- Admin console provides full oversight and management reporting
- CRB360 can run as a standalone system, or can integrate with your existing CRBhub system. Your approved CRBhub coaches can be easily assigned facilitator access.



# A proven, secure solution for your data

Since 2019 we have continuously held NCSC Cyber Essentials and IASME Cyber Assurance (GDPR) accreditation, demonstrating our compliance with security and data protection best practice.

CRB360 is built on the proven framework of our CRBhub coaching and mentoring management system, supplied to public-sector and blue-chip organisations in the UK and internationally since 2011.









## Invite and assign respondents

Recipients initially nominate their respondents, who are asked to provide their consent for participation for GDPR compliance purposes. Respondents are categorised based on their 360° "direction" relative to the recipient, and a recipient must meet the defined threshold of consenting respondents before they are able to begin a feedback period.

### A streamlined workflow

CRB360 intelligently manages the initiation, duration and completion of each feedback period. Respondents, administrators and facilitators are each automatically prompted whenever their input is required. Administrators may wish to assign a feedback report to a preferred facilitator, or offer it out to a group— or the system can automatically assign a facilitator to a report, based on their availability and recent activity level.

### Automated report generation and sharing

CRB360 aggregates the feedback for each recipient into a comprehensive, graphical report, which ranges from top-level summary data to detailed breakdowns of scoring and free text responses. Facilitators choose when to publish the report, based on the review arrangements they make with the recipient. The recipient may log into their CRB360 account to view their report on-screen, and can also download the report in PDF format for their own records.

### **Programme reporting**

High level management reporting and detailed data downloads are made available to administrators, giving full visibility of the programme's performance and demonstrating return on investment. Custom reports may be created to meet the specific reporting requirements of the organisation.